



IF YOU SMELL GAS

- 1. NO FLAMES OR SPARKS!** Immediately put out all smoking materials and other open flames. Do not operate lights, appliances, telephones, or cell phones. Flames or sparks from these sources can trigger an explosion or a fire.
- 2. LEAVE THE AREA IMMEDIATELY!** Get everyone out of the building or area where you suspect gas is leaking.
- 3. SHUT OFF THE GAS.** Turn off the main gas supply valve on your propane tank if it is safe to do so. To close the valve, turn it to the right (clockwise).
- 4. REPORT THE LEAK.** From a neighbor's home or other nearby building away from the gas leak, call your propane retailer right away. If you can't reach your propane retailer, call 911 or your local fire department.
- 5. DO NOT RETURN TO THE BUILDING OR AREA** until your propane retailer determines that it is safe to do so.
- 6. GET YOUR SYSTEM CHECKED.** Before you attempt to use any of your propane appliances, your propane retailer or a qualified service technician must check your entire system to ensure that it is leak-free.



Propane Users Play It Safe

Notify your propane supplier of any interruption of service to your propane gas system.

Detecting propane gas leaks can prevent serious accidents

Changes in Wisconsin law now impose notification requirements¹ upon you relating to your propane gas system. These changes put a greater emphasis on detecting propane gas leaks to prevent serious accidents that could affect the safety of you and others.

The purpose of this information is to outline your notification obligations as the owner, lessee, or user of a propane gas system. For your safety and the safety of others, it is essential that you satisfy your notification requirements. Failure to comply with your legal obligations could subject you to penalties and other liability.

As the owner, lessee, or user of a propane gas system—which consists of one or more containers or tanks having a total water capacity of at least 100 gallons and includes all associated piping and components up to a point of connection for devices (stove, furnace, water heater etc.) that use propane—you must notify your retail supplier at the address or telephone number noted at right of any interruption of service to your propane gas system.

¹Wisconsin State Statute 101.16 (4) (b) states:

101.16 (4) (b) 1. A person who owns, leases, or uses a propane gas system and who is a customer of a retail supplier shall notify the retail supplier of propane gas for the propane gas system of any interruption in the operation of the propane gas system due to the replacement, modification, repair, or servicing of the propane gas system by any person other than the retail supplier. The customer shall provide the notice at least 7 days in advance of the interruption in the operation of the propane gas system, except as provided in subd. 2. The retail supplier or the person replacing, modifying, repairing, or servicing the propane gas system, shall perform a check for leaks or other defects in the propane gas system before placing the propane gas system back into operation in the manner required by rule.

2. If the interruption of a propane gas system subject to subd. 1. is due to emergency repair or servicing, the customer shall provide the notice to the retail supplier as soon as possible and no later than 24 hours after the repair or servicing is completed.

What is an interruption of service?

An interruption of service occurs when you replace, modify, repair, or service your propane gas system and includes, but is not limited to, any scheduled or routine maintenance, upgrades to your system, or expansion or reduction in the size of your system. An interruption of service can also occur when your system is unexpectedly damaged or requires unforeseen repair or modification necessitating immediate repair or replacement. By state law, propane gas systems must be checked for leaks by a qualified person if there is an interruption of service.

In the event of a planned interruption of service, you must provide your retail supplier with notice of your plans at least seven (7) days in advance. If the interruption of service is due to an emergency replacement, repair, or servicing, then you must notify your retail supplier as soon as possible, but in no event later than twenty-four (24) hours after the repair or service is completed.

Examples of an interruption of service include:

- Planned repair, replacement, addition to, removal of, or service to propane gas piping or pipe fittings; pressure regulators; or replacing devices that use propane, such as a stove, furnace or hot water heater.
- Emergency repair, replacement, or servicing of propane gas piping or fittings; pressure regulators; or replacement of devices that use propane, such as a stove, furnace, or water heater.
- Running out of propane gas for any reason.

Who do I contact to report an interruption of service?